

TALK2ME

Mobile Base Radio 2-Way LTE Push to talk (PTT) Radio Manual



The powerful talk2me 2-way base station radio is our advanced radio with cellular connectivity that offers connectivity regardless of your location. With the talk2me 2-way international radio network you can stay in touch with your team or join the all-new citizens band community group for continuous unlimited radio conversations at talk2chat.com, with talk2me you are always connected.

UPC 791043586599

Page 1

TALK2ME 2-Way Digital Radio

Talk2me Social Inc.
847 S Randall Road Ste 400
Elgin, IL 60123
(832)880-0000 – <https://talk2me.us>

Manual can be found at <https://talk2me.us/basemanual.pdf>



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Table of Contents

Introduction	Page No.
Introduction and Hardware Overview	3
Device Introduction	3
Package Contents	3
Radio Assembly	4
Power button	5
Front Display Panel	6
Functions of the radio	7
Settings menu	8-10
Optional radio features for SOS	11
Optional radio features for GPS	11
Radio functionality tips.	12
Solving guidance for problems	13-14
Technical Specifications	15
Support	16
Compliance	16
Trademarks	16
Warranty	16
FCC Declaration of Conformance	17
FCC RF Radiation Exposure Statement (SAR)	17
Safety Warnings	18
Safety and Compliance	18
Maintenance & Care	19
Legal Notices	20
Product Images	21
Replacement Parts List	22-23

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Page 2

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Introduction and Hardware Overview

This section provides a basic introduction and hardware overview:

- Device Introduction.
- Package Contents.
- SIM card information.
- Get familiar with the buttons and power on.
- Primary Front Display.
- Functions of the radio.

Device Introduction

The **talk2me MOBILE BASE Radio Portable LTE PTT Radio** can provide VOD services (Voice over data) to almost any location utilizing cellular broadband technology.

Fast, reliable and private communications are now just a simple click of the push to talk button provides continuous connectivity for voice communications.

Package Contents

Your package contains the following items:

- **MOBILE BASE Radio Portable LTE PTT Radio**
- 1 x Pre-Installed Micro SIM card
- 1 x Hand Microphone Cable w/ Clip
- 1 x USB Power Adapter
- 1 x USB-Power Cable
- 1 x GPS Antenna
- 1 x LTE Antenna
- 1 x Mounting Bracket w/ Screws

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Page 3

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Radio Assembly

This guide will help you with the first-time power up of your device.

To get started you will need the following items that are not included:

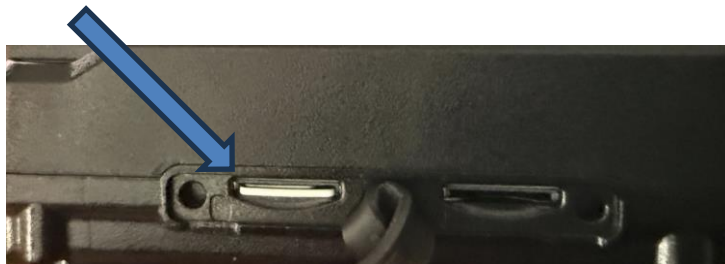
- ✓ AC Power outlet or other USB Powered outlet recommend 5V/2A minimum.
- ✓ Phillips Screwdriver for mounting the included base.

Let's attach everything:

1. Connect the included SMA Rubber duck antenna into the port on the left-hand side of the radio.
2. Connect the included SMA GPS flat magnet antenna into the right-side port labeled GPS.
3. Attach the included power cable in the power slot.
4. Attach the standing bracket with the included base station screw.
5. Plug in the power cable to the included USB Power block or any alternative USB power source (5V/2A minimum) You may use other power source alternatives, [click here for more information.](#)



Important: Do not remove the SIM card unless advised to do so by a support team member. The SIM slot is located at bottom of the radio unit.



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Power button.

Let's go over the buttons and functions that will help you get used to your new radio unit,



Now that you know your buttons we power on the radio, all other functions will be discussed later in this manual.

Power On/Off key (Volume Knob)

- Push in and hold the Power/Volume button for 3 seconds to turn on the radio.
- Push in and hold the Power/Volume button for 3 seconds to turn off the radio.

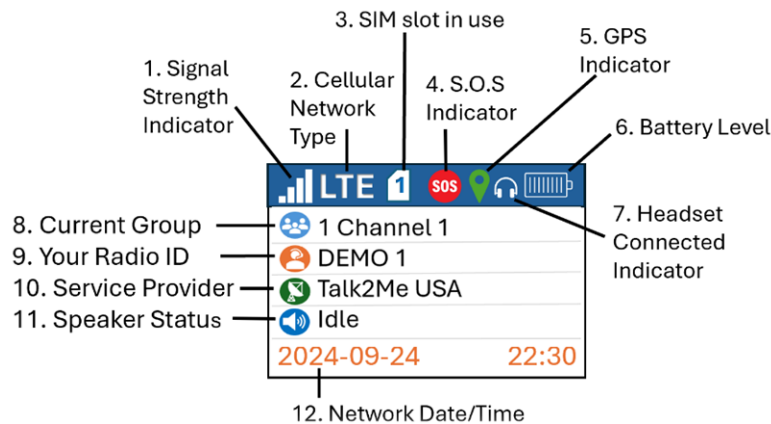
Once the radio has powered up you will be taken to the main display screen below:





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Front Panel display screen.

The radio displays status information on the front panel. (From top to bottom)



1. **Signal strength:** Displays tower radio signal strength.
2. **Connected Technology:** Displays radio network type.
3. **SIM Slot:** Displays current slot in use.
4. **SOS:** When the SOS red icon is displayed, the SOS feature is available. [Go to SOS features page for more information.](#)
5. **GPS Icon:** When the GPS icon is displayed it means the feature is activated, when the icon turns green it means that radio unit has GPS connectivity, see GPS features for more information.
6. ~~**Battery Icon:** Shows current battery levels, more detailed battery information can be found in the radio's settings menu.~~ **Only on portable radios.**
7. **Headset Icon:** When displayed this means radio audio is going through the earpiece/microphone headset.
8. **Group Icon**  indicates current group channel.
9. **Member Icon**  indicates your current member's ID name.
10. **Service provider** indicates current radio network being used.
11. **Speaker Icon: Idle** means listening to the channel, **Red Speaker Icon: Member** indicates current member speaking.
12. **Time and Date** indicates current date and time from the tower.

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Page 6

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Functions of the radio.

Let's go over the buttons that will help you get used to your new radio unit.



Using the up and down selector buttons will help you navigate.

- **Vol+/Vol-/Power Knob** – This knob / button control the volume of the radio and works as a on and off switch.
- **S.O.S** - This button, when held down for 3 seconds will trigger the SOS activation mode, to end SOS just press the same button again.
- **Menu/OK** – This button allows you to display and select the available options such as settings, members and groups. **This button also serves as the confirmation or OK button after you have made your choice.**
- **Info** – This button provides the radio identification details
- **Exit** – This button allows you to exit any current menus options.
- **Group** - The following option allows you to select the desired GROUP channel you want to enter.
- **Member** - The following option allows you to select the desired member you want to have a 1 on 1 private conversation with. Reminder that the member must be online to communicate with.
- **Microphone Port** – This is where you will plug in your hand microphone.

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Page 7

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Settings menu.

The following options will help you customize your radio unit. The number below corresponds with the settings option.

Available options are:

1. Display settings.
2. Volume settings.
3. Keypad Lock settings.
4. Key wakeup settings.
5. Call in wakeup settings.
6. Voice play settings.
7. Power savings settings.
8. Signal value information.
9. Double card SIM card settings.
10. Battery Information.
11. Service Information.
12. GPS Information.
13. IMEI QR Code and Information.
14. Restore factory settings.
15. APN settings.
16. Single Call set.

1. Display Settings:

Available options are:

- Dormancy Settings: This allows you to set the desired radio screen alive time.
- Back Light Settings: This allows you to set the desired screen brightness.
- Language Settings: This allows you to set the desired radio language.
- Time Zone Settings: This allows you to set your current GMT time zone.

2. Volume Settings:

Available options are:

- PTT prompt tone: This allows you to turn on/off the PTT Tone.
- Keypad Tone: This allows you to turn on/off the touch key tones.

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Page 8

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3. Keypad Lock Settings:

This option allows you to set the radio keypad lock to avoid unwanted touches or radio option changes. Available settings are: Automatic, Manual and OFF.

Note: Holding down the menu button for 3 seconds will also activate the Keypad Lock feature, hold for 3 more seconds to release the lock.

4. Key Wakeup Screen Settings:

This option allows you to wake up the screen display with the touch of any key. Available settings are: ON and OFF.

5. Call in wakeup Settings:

This option allows you to wake up the screen display with any type of PTT call. Available settings are: ON and OFF.

6. Voice play Settings:

This option allows you to use the guided voice prompts for every single prompt and action. Available settings are: ON and OFF.

7. Power saving mode Settings:

Adjust the radio's power consumption settings depending on your needs. Available settings are: High efficiency, Power Saving, Superpower Saving.

8. Signal Value Information:

Displays the current radio signal value, if you are having signal issues this menu can help provide the current RSSI signal score. Score range -48~-120 dbm are acceptable for radio use.

9. Double SIM card Settings:

This setting allows you to set the priority SIM card slot. Recommended to always leave at Automatic for best performance.



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10. Battery Information:

Displays the current power state of the radio in score value and the current operation time on the radio unit.

11. Service Information:

Displays the current radio network information:

- Current Group
- My Radio user ID
- Operator for SIM Slot 1
- ICCID for SIM Slot 1
- Operator for SIM Slot 2
- ICCID for SIM Slot 2

12. GPS Information:

Displays the current GPS state of the radio. Feature must be activated by the provider to use this feature.

13. IMEI QR Code Information:

Displays the current radio IMEI number and scannable QR code.

14. Reset Factory Settings:

This setting allows you to reset the radio back to its factory state.

15. APN Settings:

Allows you to choose the APN type. Available options are Station APN, Auto APN, and Manual APN. It is highly recommended that you do not modify this section unless you're told by a trained staff member.

16. Single Call Settings:

Allows you to choose if you want to have private one on one calls with other members.



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Optional Radio features.

In this section we will review two radio option features that are available for an additional cost.

- SOS Broadcast service.
- GPS Radio tracking service.

1. SOS – Emergency Call



This feature allows the company dispatcher to know when a radio unit is experiencing an emergency that requires priority attention. Once a radio unit is subscribed to the SOS service a red icon will appear at the top of the radio display screen (see example below):



To activate the SOS Emergency, call on your radio hold down the OK button for 3 seconds and this will automatically send a signal to the company dispatcher and other radio units that the SOS is active and provide other units with location information and your Radio ID for immediate notification, all users in the group with SOS activated will receive this information. It is important that you use this option in conjunction with a company dispatcher account as only the dispatcher software can clear the SOS alert.

2. GPS Device tracking.

This feature allows the company dispatcher or mobile application users to the exact location of the radio units assigned with this feature.

- When the  GPS icon is white this will indicate that the GPS is available but unable to receive a signal from the satellite.
- When the  GPS icon is green this will indicate that the GPS is receiving a signal from the satellite.

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Page 11

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Radio functionality tips.

Features and tips:

Poor and no signal issues:

Note: When in a weak signal environment and with poor call quality, you can choose power save mode or normal mode. The call quality will be improved, but the machine also consumes more power.

Automatic screen shutdown:

If there is no button operation within the set time, the radio will automatically shut down the screen.

Transmit prompt sound:

After enabling this function, press and release the PTT key will emit a "beep" prompt sound, which will improve the call experience. When this function is turned off, pressing the PTT key will result in no prompt sound.

Top LED display light:

The top LED will help you to identify the current radio status.

Status	LED Indication	Time
--------	----------------	------

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Page 12

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Search Network	Green light flashing fast	
Awaiting	Green light flashing slowly	0.5S on, 3.5S off
Transmitting	Constant Red	
Receiving	Constant Green	

Using the handset microphone:

Included with every Mobile Base Radio, the handset microphone provides microphone features with a push to talk button.

Battery charge:

This radio does not feature any battery unit.

Select a group (Group call):

Press the menu button then select the group menu, press the \wedge \vee volume buttons to browse the available group:

- Press the exit key to exit the group selection status,
- **Press the OK key to confirm entry into the group.**

If you press the PTT key, you can initiate a call to the group (with a red light on), accompanied by a prompt sound and screen display.

Select members to 1 on 1 chat with. (Private radio call)

Press the menu key and then select the member option to enter member selection and press the \wedge \vee volume buttons to browse the available members:

- If you press the exit key, you can exit the member selection status
- **Press the OK key to confirm the selection of the member.**

Now you can press the PTT button, a private call can be made to the member (with a red light on) accompanied by a prompt sound and screen display.



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Solving guidance for problems:

Phenomena	Solving guidance
Equipment unresponsive	<ul style="list-style-type: none">• Low power level: The power source connected may not be sufficient, please use the original power block included with the radio.• SIM card malfunction: Check or renew/replace the SIM card.• Poor cable contact: Reinstall the power cable properly.
Insufficient standby time	<ul style="list-style-type: none">• Ensure power cable is install the correct USB power block.
Power fault	<ul style="list-style-type: none">• • Charger malfunction: replace the charger
Unable to connect to the network	<ul style="list-style-type: none">• Signal too weak: Move area and retry• Not on server: Confirm that the SIM card has been installed, and the SIM card is in normal use state.<ul style="list-style-type: none">• Confirm the local telecom operator has a band covering the radio.• Confirm the radio IMEI has been activated with the service provider.



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Technical and Environmental

Specifications

- Dimensions: 4.33"x2.36"x1.42"
- Weight: > 7.6 oz
- Battery Capacity: NONE
- Operating temperature: -10°C to 60°C
- Audio Power Output 2W@10%
- Radio Manufacturer: **GLOBAL-PTT.**
- Module Name: **MobileBase Radio for talk2me USA**
- Bands available for LTE: **B2, B4, B5, B7, B12, B13, B14, B17, B41, B66.**
- Carrier Aggregation supported: **NO**

Radio WIRED connectivity Interface(s):

1 2.1mm power port (back of radio).

1 USB Micro port for programming (right side of radio).

1 Port for external handset microphone.

Radio WIRELESS connectivity Interface(s):

LTE

Radio antenna connectivity Interface(s):

SMA antenna ports for both LTE and GPS

Radio mobility connectivity Interface(s):

Dual Nano SIM card slots

Radio software Interface(s):

Linux kernel

Radio Key Features: Factory unlocked device can be used with any carrier.

Alternate suggested power sources: Any 12v/1a AC Adapter or 12v Cigarette lighter port. Power port barrel size is 2.1mm

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Page 15

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Support

Thank you for purchasing this talk2me product. You can visit www.talk2me.us support to obtain more information about your product, get help, access the latest downloads and manuals.

Compliance

For regulatory compliance information, visit <https://talk2me.us>

See the regulatory compliance document before connecting the power supply.

Trademarks

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Warranty

talk2me **PRODUCT LIMITED WARRANTY TERMS AND CONDITIONS**

This talk2me® branded product, as supplied and distributed by talk2me and delivered new, and is warranted by talk2me® against manufacturing defects in materials and workmanship for a limited warranty period of:

- 1) 1 year from the date of purchase.

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Ste 400
Elgin, IL 60123
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Page 16

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FCC Declaration of Conformance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Operations in the 5.850-5.895GHz band are restricted to indoor usage only.

FCC RF Radiation Exposure Statement (SAR)

This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 35 centimeters between the radiator and your body.

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Page 17

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Safety Warnings

Adapter

Do not use any other power adapter except the one that accompanies this unit or a power adapter identified in the list below.

Use of another adapter could result in damage to the unit.

The following power adapter is qualified for use with this talk2me® radio:
(specified the adapter specifications, brand, make, type and other restrictions)

Caution

Ensure to connect the power cord of power adapter to a socket-outlet with grounding connection.

Safety and Compliance

Read before Use

We recommend you read the following sections thoroughly before use. talk2me Social Inc. is not liable for malfunctions or damage resulting from misuse of the modem.

Safety Precaution

- Please observe the following safety precautions.
- Use the chargers, cables or accessories approved by the device manufacturer.
- Do NOT disassemble or modify the device. Doing so voids the warranty.
- Prevent wetness from penetrating internal parts. Using the device in wet or damp environment (for instance, charging it in a wet environment like bathtub or bathroom) may result in malfunctions.
- Do NOT use this device near source of heat or fire, such as oven, microwave, stove, or heater.
- Keep your device away from cooking appliances.
- Do NOT place the device in places with heated atmosphere (dryer, sauna, hot water).
- Do NOT use the device and disconnect all cables at places with fire or explosion risks.
- Avoid strong physical impact (heavy objects or excessive force).
- Keep your device away from liquid or conductive materials.

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Page 18

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- Do NOT charge the device when either the device, the adapter, or the cable is wet. It may cause a short-circuit.
- Power off the device when near medical equipment or high-precision control systems to avoid potential interference.
- Charge with specified voltage only.
- Place the device on a flat, stable surface for optimal use.
- Keep the device and adapter away from children and pets.
- The device must be disposed of in accordance with the locally applicable environmental regulations.
- Keep the device away from magnetic items such as magnetic strip cards or items that generate strong electronic or magnetic fields, such as a microwave.
- Do NOT store the device in an overheated environment.
- Do NOT use the device when it is overheated.
- Disconnect all the the cable connections when the device is not in use.
- Place the device in places with good signal strength.
- Make sure the adapter you use with the device meets the approved standards and specifications.

Disposal and Recycling

Do not dispose of the router in a household garbage bin.

Products with this label must be taken to specific collection points at the end of their life.

You can learn more about how to recycle your mobile device by visiting the CTIA website at

www.ctia.org/news/how-to-recycle-your-mobile-device

Maintenance & Care

- Avoid extreme temperature or direct sunlight.
- Clean handset with soft, dry cloth. Do NOT use alcohol solvent (color may fade)
- The warranty does not cover malfunctions caused by misuse.
- Stop all the applications and shut down the device before cleaning it.
- Keep the device and its accessories dry at all times.
- If anomaly occurs, contact your providers support immediately.
- When storing the device, do NOT store it in a container with dampness or under extended heat.

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Page 19

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- Avoid always dropping the device or strong physical impact.

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The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

Changes

The functions of the product and associated peripherals or accessories are described in this document are based on the current hardware, software and/or local network conditions at the time of writing, and thus may vary due to conditions set by local network service providers or carriers. Therefore, all information described herein is subject to change without prior notice.

UPC 791043586599

Page 20

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Product Images.



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Page 21

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Replacement Parts List.

Part Image	Description	UPC
	MobileBase Replacement Hand Microphone	791043586605
	Mobile Base Stand with screw set	791043586407
	USB A to USB 2.1mm Power Cable for Mobile Base Radio	791043586391
	Special 8v USB A Power Block for MobileBase Radios	791043586384
	SMA Rubber Duck LTE Antenna	791043586377

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Page 22

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	Replacement STANDARD USA Sim card	791043586483
	Replacement ENHANCED INTERNATIONAL Sim card	791043586476
	Replacement SMA GPS Antenna	791043586360
	High gain outdoor antenna for MobileBase Radio	791043586353

If you need a part that is not listed, please contact us.

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Page 23

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