

TALK2ME

RESCUE RADIO DIGITAL/ANALOG

2-Way Portable

LTE Push to talk (PTT) Radio Manual



The powerful talk2me digital/analog portable 2-way radio is our advanced radio with cellular connectivity that offers connectivity regardless of your location. With the talk2me 2-way international radio network you can stay in touch with your team, with talk2me you are always connected.

UPC 791043586582

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TALK2ME USA 2-Way Digital Radio

Talk2me Social Inc.
847 S Randall Road Ste 400
Elgin, IL 60123

(832)880-0000 (CALL or TEXT) – <https://talk2me.us>

Full manual can be found at <https://talk2me.us/rrmanual.pdf>

TALK2ME

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Introduction and Hardware Overview

This section provides a basic introduction and hardware overview:

- Device Introduction.
- Package Contents.
- SIM card information.
- Get familiar with the buttons and power on.
- Primary Front Display.
- Functions of the radio.

Device Introduction

The **talk2me Rescue Radio Portable Walkie-Talkie** can provide VOD services (Voice over data) to almost any location utilizing cellular broadband technology along with Analog services.

Fast, reliable, and private communications are now just a simple click of the push to talk button provides continuous connectivity for voice communications.

Package Contents

Your package contains the following items:

- **Rescue Radio** Digital + Analog Walkie-Talkie
- 1 x Pre-Installed Nano SIM card
- 1 x Pre-Installed Removable Antenna
- 1 x Headset Microphone Cable
- 1 x USB Power Adapter
- 1 x USB-C Cable

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Antenna & SIM Card Information

The Antenna and SIM card WILL be preinstalled in the radio.

Do not remove the SIM card unless advised to do so by a support team member.

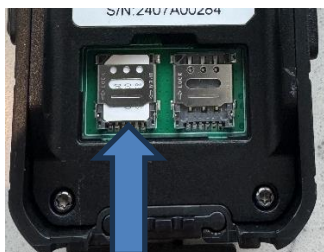
Overview of installing the SIM card:

To install a SIM in **the radio** the gold side faces towards front of the radio and the SIM notch faces upwards ward. (See example)

To install the SIM card:

1. Ensure that power to the radio is off.
2. Remove the attached battery/clip from the radio unit.
3. Remove the SIM cover and then open up the desired SIM slot
4. The SIM should lock into place by using your finger to lock the SIM into the slot.

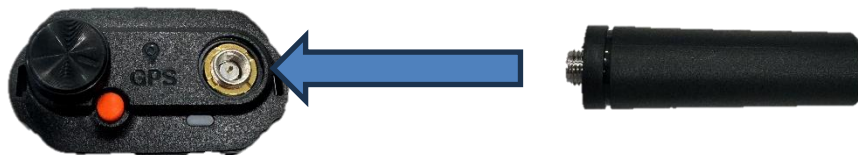
This device offers dual SIM capability, however if you are using one SIM card you should always use SIM card slot #1. (Examples Below)



SIM card slot #1

To install the removable radio antenna:

1. Screw in the radio antenna to the top of the radio antenna port, to tighten turning clockwise. **Hand tightens only.**



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Power knob.

Let's go over the buttons and functions that will help you get used to your new radio unit,



Using the volume knob on the top of the radio and turning it clockwise will power on the radio as well as turning it counterclockwise will power down the radio.

Once the radio has powered up you will be taken to the main display screen below:

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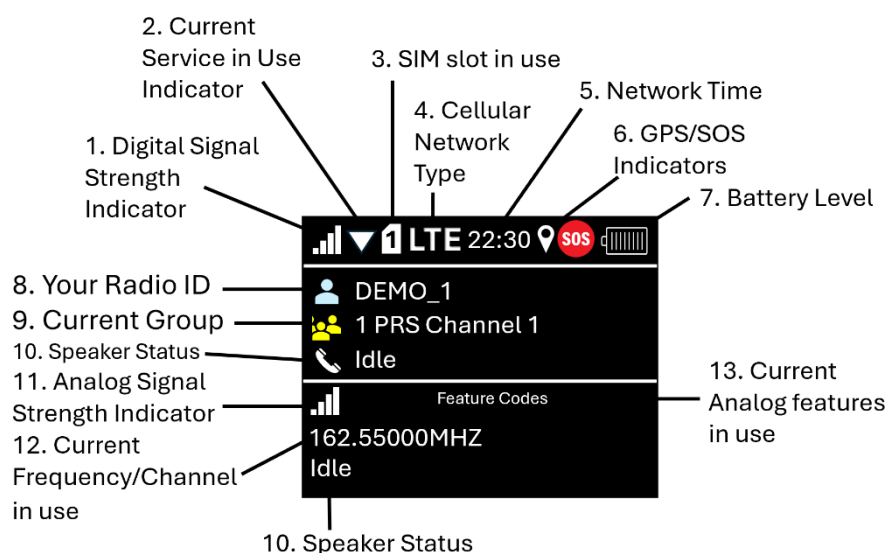
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Front Panel display screen.

The radio displays status information on the front panel. (From top to bottom)



1. **Digital Signal strength:** Displays tower radio signal strength.
2. **Current service in use indicator:** Displays indicate current service in use.
3. **SIM Slot:** Displays current slot in use.
4. **Connected Technology:** Displays radio network type.
5. **Time:** Indicates current date and time from the tower.
6. **GPS/SOS Icon(s):** When the GPS icon is displayed it means the feature is activated, see GPS features for more information. When the SOS is displayed, the radio is ready to transmit SOS tones in an emergency.
7. **Battery Icon:** Shows current battery levels, more detailed battery information can be found in the radio's settings menu.
8. **Member Icon**  indicates your current member's ID name.
9. **Group Icon**  indicates current group channel.
10. **Speaker Icon: Idle** means listening to the channel, **Red** indicates current member speaking.
11. **Analog Signal strength:** Displays radio signal strength reception.
12. **Display current Analog frequency/channel.**
13. **Displays current Analog features in use.**

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Functions of the radio.

Let's go over the buttons that will help you get used to your new radio unit.



From the top of the radio to the bottom:

Power Switch/Vol+/Vol- - This knob controls the volume of the radio as well as turns the radio on/off.

SOS - This button when held down for 3 seconds will trigger the SOS activation mode, to end SOS just press the same button again.

Large PTT (Digital POC Communications). – The large push to talk button is for Digital POC communications. Just press and hold for 1 second before you start talking and then hold while transmitting your message and then release when done.

Smaller PTT (Analog Communications). – The smaller push to talk button is for Analog communications. Just press and hold while transmitting your message and then release when done.

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Key 1 – This button allows you to set the current transmitting platform, a down arrow will indicate the current service that will transmit.

Key 2 – This button allows you turn on and off the display without affecting the radio state.

Green Confirm/OK – This button will allow you enter any menu option and then set the option of your choice.

Switch Up/Down – These buttons allow you to toggle the menu features.

Red Exit/Back – This button allows you to exit any current menus options.

P1 Digital Group button – This button allows you to enter the group menu.

P2 Digital Member button – This button allows you to enter the member menu.

Digital Settings menu.

The following options will help you customize your radio unit. The number below corresponds with the settings option.

Available options are:

1. Group Select.
2. Single Select.
3. Network Set.
4. Sound Set.
5. Device Info.
6. Firmware Update.
7. Temp Call Time.
8. Quick Settings.
9. Intercom Tone.
10. GPS Settings.
11. Other Settings
12. Time Zone Set.
13. SIM Select.

Digital Settings Menu explained

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1. Group Select.

This menu allows you to choose the current group.

2. Single Member Select.

This menu allows you to choose a member to have a private conversation.

1. Members select – allows you to choose the member.
2. Member search – NOT IN USE
3. Friend select - NOT IN USE
4. Friend search - NOT IN USE

3. Network Set.

This menu allows you to choose between manual 4G mode or automatic.

4. Sound Set.

This menu allows you to choose between normal speaker volume and higher speaker volume.

5. Device info.

This menu displays the current IMEI, SIM card ICCID and software version.

6. Firmware update.

This menu allows you to update the firmware remotely if available.

7. Member to Member Temp call time.

This menu allows you to choose the length of up to 120 seconds of time out. OFF option disables the Member-to-Member feature.

8. Quick Settings.

This option is not enabled.

9. Intercom Tone.

This option sets the pre key tone up.

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10. GPS Settings.

The available options are listed below:

- A. GPS Switch – turn the GPS module ON or OFF.
- B. GPS Upload – sets the GPS module reporting time to the server.
- C. GPS Information – displays the radio current position.

11. Other Settings.

The available options are listed below:

1. Backlight set
2. Key Tone set
3. Public Switch
4. Analog Switch
5. Priority set
6. Transfer set
7. Master PTT set
8. Auto lock set
9. Language set

12. Time zone set.

Allows you to set the current time zone.

13. SIM Card select.

Allows you to set the current active SIM card.

Analog Settings menu.

1. Scanning – listens to all preprogrammed channels/frequencies.
2. Mode Selection – allows you to set the type of Analog entry method, 3 options include: Frequency, Channel and Channel name mode.
3. RX-CTCSS – Allows you to choose the receive PL frequency.
4. RX-DCSN – Allows you to choose the receive DIGITAL PL CODE.
5. RX-DCSI – Allows you to choose the receive DIGITAL PL CODE.
6. TX-CTCSS – Allows you to choose the transmit PL frequency.
7. TX-DCSN – Allows you to choose the transmit DIGITAL PL CODE.

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8. TX-DCSI – Allows you to choose the transmit DIGITAL PL CODE.
9. TX-DTMF1 – Allows you to set the DTMF/ANSI ID
10. TX-DTMF2– Allows you to set the DTMF/ANSI ID
11. POWER – Choose the Transmit power (High 5w) (Low 2w)
12. W/NA – Choose the two available options. Wide/Narrow
13. DUP – Choose the three available options. Red/Add/Off
14. OFFSET FREQ – Set the offset frequency for repeater use.
15. STEP FREQ – Set the step frequency 5 options available.
16. CH-MEM – Program the channel memory 16 channels available.
17. CH-DEL – Delete the channel memory 16 channels available.
18. SQL – Squelch settings – 9 levels available.
19. TOT – Talk time on Analog PTT – 21 options available.
20. TONE – 4 options available.
21. DTMF-TM - 4 options available.
22. DTMF – Not in use.
23. ANI_ID – Set the ANSI
24. DATA RESET – Reset the analog portion of the radio settings.
25. FREQ SCAN – Auto scan for available in use frequencies in your area.

Optional Radio features.

In this section we will review two radio option features that available for an additional cost.

- SOS Broadcast service.
- GPS Radio tracking service.

1. SOS – Emergency Call

This feature allows the company dispatcher to know when a radio unit is experiencing an emergency that requires priority attention. Once a radio unit is

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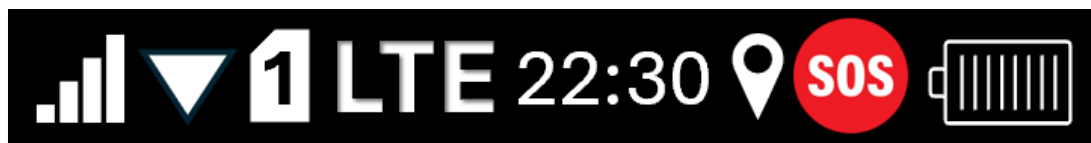
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subscribed to the SOS service a red icon will appear at the top of the radio display screen (see example below):



To activate the SOS Emergency, call on your radio hold down the SOS orange button for 3 seconds and this will automatically send a signal to the company dispatcher and other radio units that the SOS is active and provide other units with location information and your Radio ID for immediate notification, all users in the group with SOS activated will receive this information. It is important that you use this option in conjunction with a company dispatcher account as only the dispatcher software can clear the SOS alert. To clear the SOS just press the Back/Exit key.

2. GPS Device tracking.

This feature allows the company dispatcher or mobile application users to the exact location of the radio units assigned with this feature.

- When the  GPS icon is white this will indicate that the GPS is available and receiving a signal from the satellite.

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Radio functionality tips.

Features and tips:

Poor and no signal issues:

Note: When in a weak signal environment and with poor call quality, you can choose power save mode or normal mode. The call quality will be improved, but the machine also consumes more power.

Automatic screen shutdown:

If there is no button operation within the set time, the radio will automatically shut down the screen.

Transmit prompt sound:

After enabling this function, press and release the PTT key will emit a "beep" prompt sound, which will improve the call experience. When this function is turned off, pressing the PTT key will result in no prompt sound.

Top LED display light:

The top LED will help you to identify the current radio status.

Status	LED Indication	Time
Search Network	Green light flashing fast	
Awaiting	Green light flashing slowly	0.5S on, 3.5S off
Transmitting	Constant Red	
Receiving	Constant Green	

Using earpiece headset: (K Type)

Included with every G Radio, the K type headset provides microphone and headset listening when plugged into the K port.

Battery charge:

It is imperative to always keep your radio unit charged to avoid loss of use.

Select a group (Group call):

Press the menu button then select the group menu, press the ^v volume buttons to browse the available group:

- Press the exit key to exit the group selection status,
- **Press the OK key to confirm entry into the group.**

If you press the PTT key, you can initiate a call to the group (with a red light on), accompanied by a prompt sound and screen display.

Select members to 1 on 1 chat with. (Private radio call)

Press the menu key and then select the member option to enter member

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selection and press the \wedge \vee volume buttons to browse the available members:

- If you press the exit key, you can exit the member selection status
- **Press the OK key to confirm the selection of the member.**

Now you can press the PTT button, a private call can be made to the member (with a red light on) accompanied by a prompt sound and screen display.

Solving guidance for problems:

Phenomena	Solving guidance
Equipment unresponsive	<ul style="list-style-type: none">• Low battery level: The battery may have been depleted, please replace the battery or charge it.• SIM card malfunction: Check or renew/replace the SIM card.• Poor battery contact: Reinstall the battery or clean the battery contact points.
Insufficient standby time	<ul style="list-style-type: none">• Battery performance degradation: replace the battery or buy one more battery for later use.
Charging fault	<ul style="list-style-type: none">• Battery performance degradation: replace the battery• Poor connection: Check the connect condition or replace the charging cable• Low battery voltage: Charge for about half an hour, then unplug and recharge again• Battery malfunction: replace the battery• Charger malfunction: replace the charger
Unable to connect to the network	<ul style="list-style-type: none">• Signal too weak: Move area and retry• Not on server: Confirm that the SIM card has been installed, and the SIM card is in normal use state. Confirm the local telecom operator has a band covering the radio.

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Technical and Environmental

Specifications

- Dimensions: 5"x2.28"x1.72"
- Weight: > 9.2 oz
- Battery Capacity: 8800 mAh, 4000 mAh actual.
- Operating temperature: -10°C to 60°C
- Audio Power Output 2W@10%
- Radio Manufacturer: **QUANZHOU WURUI ELECTRIC CO LTD.**
- Module Name: **Rescue Radio for talk2me USA**
- Bands available for LTE: **2, 4, 5, 7, 12, 13, 14, 17, 41, 66.**
- UPC(s): 791043586582

Radio WIRED connectivity Interface(s):

1 USB-C port for charging (bottom of radio).

1 K Port for external handset/headset/microphone/USB Computer programming.

Radio WIRELESS connectivity Interface(s):

LTE, UHF 400-480Mhz or VHF 136-174Mhz

Radio antenna connectivity Interface(s):

External screw on antenna for both Digital and Analog

Radio mobility connectivity Interface(s):

Dual Nano SIM card slots

Radio software Interface(s):

Linux kernel

Radio Key Features: Factory unlocked device can be used with any carrier.

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Support

Thank you for purchasing this talk2me product. You can visit www.talk2me.us support to obtain more information about your product, get help, access the latest downloads and manuals.

Compliance

For regulatory compliance information, visit <https://talk2me.us>

See the regulatory compliance document before connecting the power supply.

Trademarks

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Warranty

talk2me **PRODUCT LIMITED WARRANTY TERMS AND CONDITIONS**

This talk2me® branded product, as supplied and distributed by talk2me and delivered new, and is warranted by talk2me® against manufacturing defects in materials and workmanship for a limited warranty period of:

- 1) 1 year from the date of purchase.

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FCC Declaration of Conformance

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

Consult the dealer or an experienced radio/TV technician for help.

Operations in the 5.850-5.895GHz band are restricted to indoor usage only.

FCC RF Radiation Exposure Statement (SAR)

This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 35 centimeters between the radiator and your body.

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Safety Warnings

Adapter

Do not use any other power adapter except the one that accompanies this unit, or a power adapter identified in the list below.

Use of another adapter could result in damage to the unit.

The following power adapter is qualified for use with this talk2me® radio:
(specified the adapter specifications, brand, make, type and other restrictions)

Caution

Ensure to connect the power cord of power adapter to a socket-outlet with grounding connection.

Safety and Compliance

Read before Use

We recommend you read the following sections thoroughly before use. talk2me Social Inc. is not liable for malfunctions or damage resulting from misuse of the modem.

Safety Precaution

Please observe the following safety precautions.

Use the chargers, cables or accessories approved by the device manufacturer.

Do NOT disassemble or modify the device. Doing so voids the warranty.

Prevent wetness from penetrating internal parts. Using the device in wet or damp environment (for instance, charging it in a wet environment like bathtub or bathroom) may result in malfunctions.

Do NOT use this device near source of heat or fire, such as oven, microwave, stove, or heater.

Keep your device away from cooking appliances.

Do NOT place the device in places with heated atmosphere (dryer, sauna, hot water).

Do NOT use the device and disconnect all cables at places with fire or explosion risks.

Avoid strong physical impact (heavy objects or excessive force).

Keep your device away from liquid or conductive materials.

Do NOT charge the device when either the device, the adapter, or the cable is wet. It may cause short-circuit.

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Power off the device when near medical equipment or high-precision control systems to avoid potential interference.

Charge with specified voltage only.

Place the device on a flat, stable surface for optimal use.

Keep the device and adapter away from children and pets.

The device must be disposed of in accordance with the locally applicable environmental regulations.

Keep the device away from magnetic items such as magnetic strip cards or items that generate strong electronic or magnetic fields, such as a microwave.

Do NOT store the device in an overheated environment.

Do NOT use the device when it is overheated.

Disconnect all the the cable connections when the device is not in use.

Place the device in places with good signal strength.

Make sure the adapter you use with the device meets the approved standards and specifications.

Disposal and Recycling

Do not dispose of the router in a household garbage bin.

Products with this label must be taken to specific collection points at the end of their life.

You can learn more about how to recycle your mobile device by visiting the CTIA website at

www.ctia.org/news/how-to-recycle-your-mobile-device

Maintenance & Care

- Avoid extreme temperature or direct sunlight.
- Clean handset with soft, dry cloth. Do NOT use alcohol solvent (color may fade)
- The warranty does not cover malfunctions caused by misuse.
- Stop all the applications and shut down the device before cleaning it.
- Keep the device and its accessories dry at all times.
- If anomaly occurs, contact your providers support immediately.
- When storing the device, do NOT store it in a container with dampness or under extended heat.
- Avoid always dropping the device or strong physical impact.

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The Wi-Fi Logo is a certification mark of the Wi-Fi Alliance.

Changes

The functions of the product and associated peripherals or accessories are described in this document are based on the current hardware, software and/or local network conditions at the time of writing, and thus may vary due to conditions set by local network service providers or carriers. Therefore, all information described herein is subject to change without prior notice.

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Product Images.



Replacement Parts List.

Part Image	Description	UPC
	Removable Belt Clip with Screws for Rescue Radio	791043586575
	Removable Battery for Rescue Radio	791043586520

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	USB A to USB C Power Cable for talk2me Radios	791043586544
	USB A Power Block for talk2me Radios	791043586551
	K Type AIR Replacement Headpiece	791043586568
	Replacement STANDARD USA Sim card	791043586483
	Replacement ENHANCED USA+ INTERNATIONAL Sim card	791043586476
	Replacement Antenna for Analog Radio.	791043586421
	Replacement Antenna for Digital Radio.	791043586346
	K-Type Hand Shoulder Microphone	791043586608

If you need a part that is not listed, please contact us.

UPC 791043586582

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TALK2ME USA 2-Way Digital Radio

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Full manual can be found at <https://talk2me.us/rrmanual.pdf>